

## CSSE3004/CSSE7024 Client Interview – Questions

| GROUP B |  |
|---------|--|
| 1       | <p><b>In the scope, it states that there may be changes during the progression of the project, will this include requirements already specified?</b></p> <p>None anticipated at this stage. If we make any it will typically be simplifications, to ensure we get best value out of the project in the time permitted. We anticipate that we may need to clarify – or even modify – some of our organisational procedures as the project progresses, to take advantage of the new capabilities offered by the system, or to handle issues that might arise in its use – but this is most likely to amount to allowing you to make assumptions that aren't (yet) explicit in the BRS.</p> <p>The one area of functionality we're still thinking about is exactly what reports would be most useful.</p> |
| 2       | <p><b>Page 7 of the Business requirements states the system “ will also need to provide login maintenance screens (create, edit and delete account).” Who will have access to these, and will volunteers be able to delete their own accounts?</b></p> <p>Each of the 3 non-Sys Admin roles will need a corresponding login screen. Only Sys Admin can modify account passwords. Office Staff can create, edit &amp; delete Volunteer accounts. Task Leader and Office Staff accounts are maintained by Sys Admin.</p>   |
| 3       | <p><b>Is there a minimum number of volunteers that need to be in the database for the demonstration? Can their names be arbitrary dictionary words?</b></p> <p>Enough to demo the required functionality. When it comes to designing the reports, you'll need to bear in mind that there may be very many data entries in working reports – we'll be checking that your reports will scale up ok. And yes, made-up names are fine for now.</p>   |
| 4       | <p><b>Assuming sys admins would have access to all manuals, and volunteers will only have access to the volunteer manual, what manuals will office staff and task leaders have access to?</b></p> <p>The BRS asks for a Task Leader User Manual (in hard copy and web-based formats). We haven't explicitly asked for an Office Staff User Manual, because we're hoping the screens will be well enough designed that Office Staff won't need special help.</p>  |
| 5       | <p><b>Do we have to design/build/implement the system admin interface?</b></p> <p>Sys Admin staff need to be able to administer Office Staff and Task Leader accounts.</p>   |