

CSSE3004/CSSE7024 Client Interview – Questions

GROUP C	
1	How does the registration for volunteers work? Will volunteers be able to register and fill in their details, pending acceptance from the office staff? Or will the entire process be handled by office staff?
	<p>At very least, we want the Office Staff to be able to enter all the details.</p> <p>It would be handy to have a way of collecting details from people who want to volunteer via the web, but this is not absolutely necessary. Note that office staff will still need to check the person's details (especially skill qualifications) before the person can be registered (ie, given a volunteer account).</p>
2	Which type of users will be able to use the system to generate reports, and does someone, i.e. system admin, have to authorise these reports?
	Office staff will generate the reports as part of their day to day duties. Special authorisation should not be required.
3	Do volunteers need to indicate the delay time required to reach the task assembly point? How does this relate to attendance of the initial briefing?
	If they're being contacted for a skill that requires them to attend the initial briefing, then they need to indicate the time of day that they can be at the assembly point (eg 8am, 12:30pm, etc) on the day concerned. It is assumed that time is the earliest time that they can be there, and that any later time that day is ok for them.
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