

CSSE3004/CSSE7024 Client Interview – Questions

GROUP E	
1	How does a potential volunteer register themselves to SVS?
	See my answer to Group C Q1.
2	How quickly do the emails need to be sent out to the volunteers?
	Asap.
3	Can the report be downloaded? If yes, what format of the report should be available for download?
	The report needs to be print-ready (eg PDF or Word format).
4	Which contact details are to be recorded for volunteers (business requirements only mentions name and email address)?
	Ideally, all the usual details (address, phone numbers, fax if available, etc). Name and email address are certainly required, as explained in the BRS. After that, please include address and phone number – but this is a part of the system we will probably need to (re)configure after the system is operational, since our requirements in this matter change regularly as new forms of communication come along.
5	The format of the Username?(i.e. email address, id number?)
	We suggest using simple character/number strings, which the individuals can remember easily. Email address would not be good, since the volunteers seem to change this regularly.
6	In a case of lost username/password, can it be retrieved via the website or through the SVS Office Staff/System Administrator?
	Sys Admin only please.
7	What browser do we need to comply to?
	Windows Internet Explorer please.
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